

Southern 500 Music Festival Terms and Conditions

Please read and adhere to the following conditions in conjunction with all other information and term and conditions provided on this ticket, our website, or at the event venue:

- 1 Only valid ticket holders are permitted entry. Unauthorized entry or attempts to enter without a valid ticket may result in prosecution.
- 2 The Southern 500 Music Festival is a fully supervised, drug, alcohol, smoke and vape free event for ages 15-25.
- 3 All attendees aged 15-17 (under-18) must provide contact details for their legal guardian or parent.
- 4 Each attendee must have their own valid ticket containing their FULL NAME, BIRTH DATE AND EMERGENCY CONTACT.
- 5 We cannot admit anyone under the age of 15 or over 25 to this event.
- 6 If assessed as under 15 or over 25 years at entry, you will need to provide proof of age. Failure to wear your wristband at the event may result in ejection for safety reasons.
- 7 All venues are wheelchair accessible and equipped with disabled amenities. Please visit our event Facebook page for more details.
- 8 Intoxicated patrons or those under the influence of drugs or alcohol may be denied entry. Drug detection dogs and plain-clothes drug squad detectives may be present.
- 9 Prohibited items include, but are not limited to, bottles, cans, glass, liquids (except lotions), professional A/V equipment (excluding mobile phones), drones, culturally insensitive items, anything studded, promotional materials, weapons, lasers, fireworks, airhorns, umbrellas, furniture, skateboards, surfboards, flags, poles, pets, coolers, illicit drugs, vapes, tobacco and alcohol. All bags and containers will be searched at entry. Confiscated items will not be returned.
- 10 Bag searches are a condition of entry. Bags/items larger than A4 will not be accepted.
- 11 You may bring an empty water bottle for refilling. Please stay hydrated throughout the day.
- 12 Closed shoes are recommended for safety reasons.
- 13 Recording devices are not allowed, except for hand-held digital cameras or phones with non-removable lenses. Professional cameras require prior authorization from the Presenter.
- 14 The Presenter reserves the right to refuse entry or evict any ticket holder at their discretion.
- 15 Entry is at your own risk.
- 16 Treat your tickets as cash. Except as required by law, tickets are non-refundable and will not be replaced if lost, stolen, or damaged. The Presenter does not provide refunds for tickets if you cannot attend due to circumstances beyond their control.
- 17 Contact us prior to the event if your ticket is lost/you cannot access it. Receipts or printouts of terms and conditions are not valid for entry.
- 18 Tickets cannot be resold or offered for resale at a premium, nor used for advertising, promotions, or other commercial purposes without the Presenter's consent. Violations may result in ticket cancellation without refund. Only tickets purchased from official agents are valid.
- 19 Tickets purchased from unofficial sources may not be valid for entry.
- 20 There is a limit of 1 ticket per person for any event.
- 21 If the event is canceled by the Presenter, only the face value of the ticket will be refunded. If the event is abandoned due to natural forces or other reasons, ticket refunds are at the Presenter's discretion.
- 22 Crowd surfing, moshing, slam dancing, and circle dancing are dangerous and prohibited.

- 23 The event will proceed in rain or shine, except in extreme weather or unforeseen circumstances beyond our control.
- 24 Except as provided by law, neither the Presenter nor the venue owner/lessee will be liable for any loss, injury, or damage sustained at the venue, whether caused by negligence or otherwise.
- 25 By attending, you consent to being filmed and recorded as part of the audience.
- 26 NO PASS OUTS. Re-entry is not permitted.
- 27 Follow all official instructions from police, security, or event organizers in the event of an emergency evacuation or situation.
- 28 If you believe your safety or that of others is at risk, contact the nearest security guard. First Aid Officers are available on-site and can be reached through security staff.
- 29 PERSONAL INFORMATION REQUEST - The personal information requested for this ticketing purchase is being collected by the Glenelg Shire Council for municipal purposes as specified in the Local Government Act 1989. The Council will use this information only for the specific purpose of collection or for directly related purposes. You may request access to any personal information that Council may have collected about you. You may request correction of your personal information if you can establish that it is not accurate or complete. Requests should be directed to Council's Privacy Officer on telephone 03 5522 2305.